# MAJLIS ANSARULLAH UNITED KINGDOM

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# MAJLIS ANSARULLAH UNITED KINGDOM Information Technology & Data Security Committee

## Service Notice New Environment Majlis Ansarullah UK – Virtual Office

- 1. Relocation of Email Services
- 2. Provision of Productivity Applications
- 3. Data/Document Storage

V1.1 – 1<sup>st</sup> December 2020

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#### **Committee Members**

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# **Service Notice**

Launch Date: 1st December 2020

Affected Sites/Services: Majlis Ansarullah UK Email Services; Shared Drives; Virtual Desktops

Details: Our official email services have moved to the Microsoft cloud

infrastructure, using the Microsoft 365® platform.

The hosting domain is ansarullahuk.org (previously ansar.org.uk).

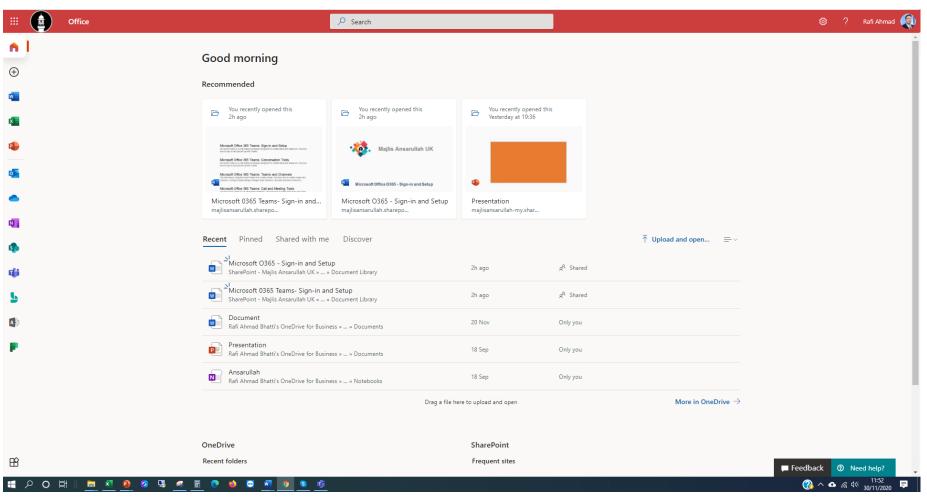
Email syntax is now "position@ansarullahuk.org."

Previous email accounts @ansar.org.uk will continue to be supported

until 28<sup>th</sup> February 2021.

Microsoft 365® provides members with online licensed applications including MS Outlook; Word; Excel; PowerPoint; Teams; SharePoint. Data storage for files and emails, including backups, is provided.



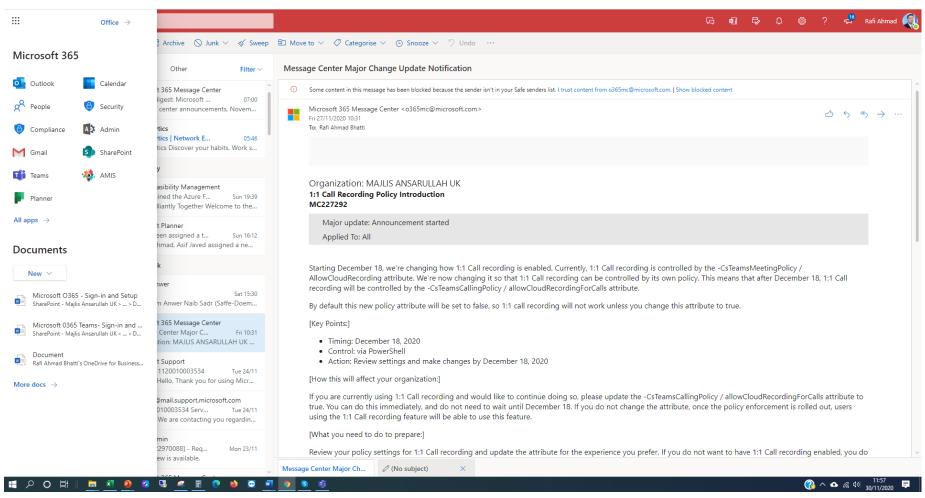


Members home page.

Access tiles to apps and page contains recent documents.

Members can pin documents, and view lists of shared documents.



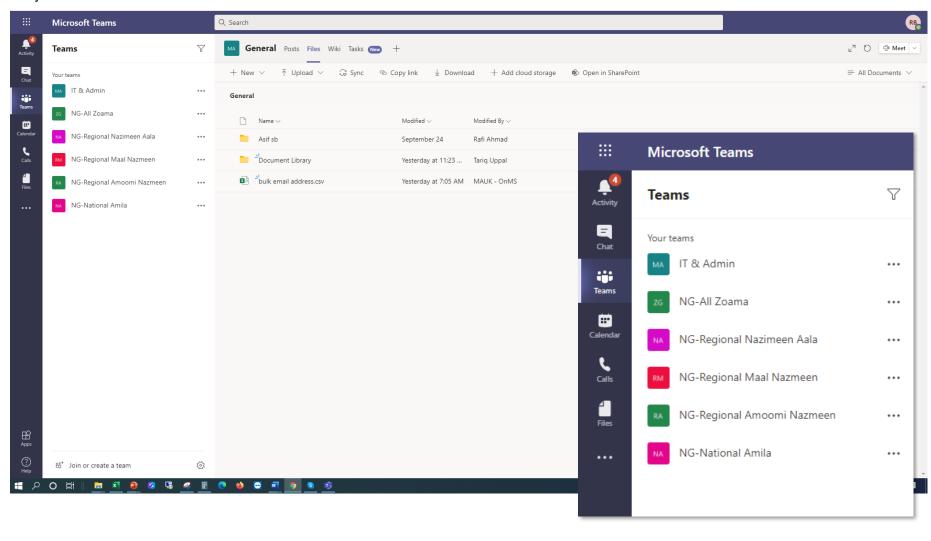


Members get access to multiple apps.

Sharing documents becomes easier than ever before.

Collaboration helps members save time and effort.

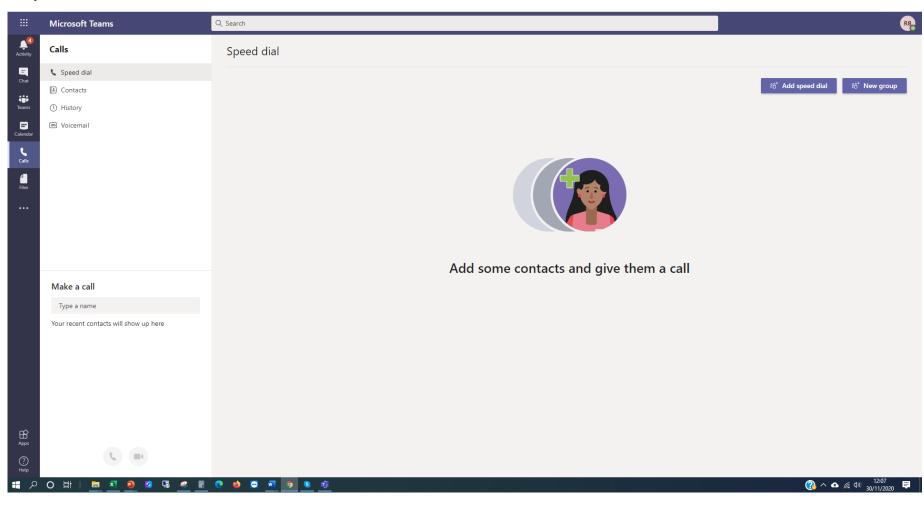




Teams provide managed services for organisation of meetings, collaboration, calendars, calls, and chat services amongst various other collaboration services.

Various groups can easily interact with each other.



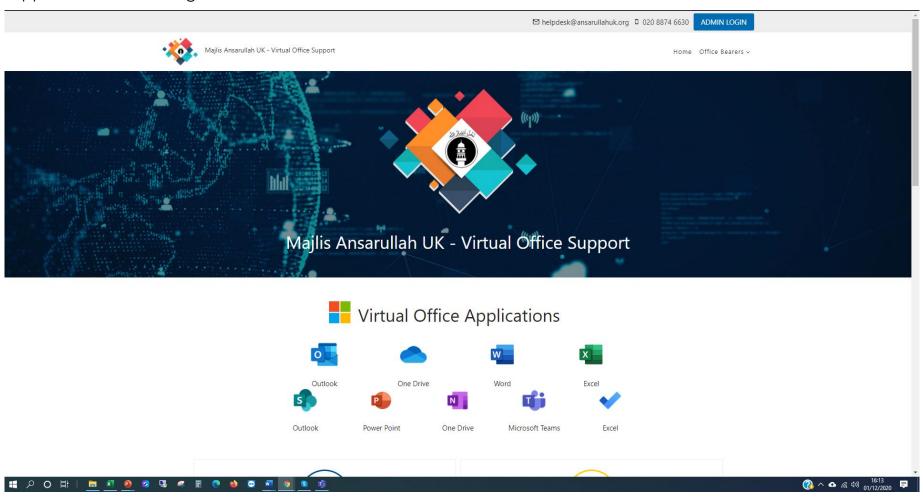


All Zoama, Regions, Committees can arrange online calls, share desktops, record meetings, invite external guests.

All other paid services such as Zoom will no longer be required.



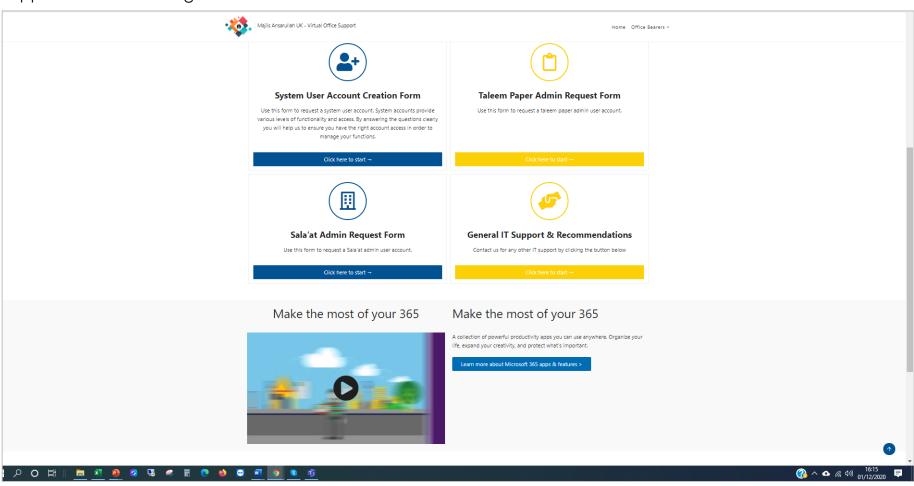
#### support.ansarullahuk.org



Support Page



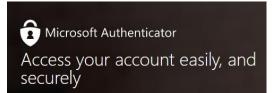
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Support Information



#### How to gain access to your new Virtual Office account



You will not be able to use the text messaging 2-factor authentication any longer.

You will only be able to access your Virtual Office using Microsoft MFA (multi factor authentication) – first you will enter the password, and then use your phone to verify your identity. Don't worry, once you do this, its quick and simple the next time you login.



Please download the Microsoft Authenticator app on your phone either by searching the internet or use the following links:



https://play.google.com/store/apps/details?id=com.azure.authenticator&referrer=adjust\_reftag%3DcX6LbOFF7eodQ%26utm\_source%3DLanding%2BPage%2BOrganic%2B-%2Bapp%2Bstore%2Bbadges%26utm\_campaign%3Dappstore\_android



https://apps.apple.com/app/microsoft-authenticator/id983156458

Step 2

When you have downloaded the app, email the helpdesk and we will send you your account login credentials. Here are the details we will need:

Your Name Your AIMS # Your Position Your Majlis

Email to: helpdesk@ansarullahuk.org



#### Frequently asked questions

- 1. Can I still access my current ansar emails?
  Yes. You can continue to access your emails until 28th February 2021.
- 2. I have files on shared drives using Remote Desktop, will these be removed?

  No. The support team members will train you to move your files from their current location to the new Virtual Office.

  After 28<sup>th</sup> February 2021, you will no longer have access to files at their current location.
- 3. Why are we relocating to Microsoft?
  The new Majlis Ansarullah UK's Virtual Office will assist our dynamic organisation to be able to communicate better and use advanced management tools to collaborate and bring our services in one secure environment.
- 4. How can I add members of my majlis/region to online meetings using MS Teams? Teams allows you to add members of your majlis/region without the need to have personal MS Teams accounts. You can also include any other members or external guests with ease.
- 5. Will I be able to add/edit my email signature.

  No. As an organisation our electronic signatures are approved by Sadr Majlis at source, therefore we as members are not authorised to amend the email signatures.
- 6. Can I use my phone to access my emails?

  Yes. Actually not only can you access your emails, you can also access all apps as outlined in this document.
- 7. If I go on leave, can I share my account details with my replacement member/office holder?

  No. As a policy this is not permitted. Even if you share your account details, login will not be possible as you have to authenticate using the MS Authenticator app.



- Microsoft 365

#### Microsoft 365

Microsoft Office is a powerful service that helps you unleash your best ideas, get things done, and stay connected on the go. Simply sign in for a personalized experience and all the most up-to-date Office applications, with new and enhanced features continually being added.

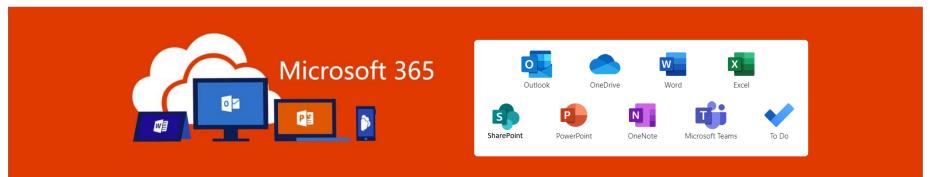


- Outlook

#### Outlook

Microsoft's E-mail application outlook is the industry leader. It's smart user interface, and business feel makes it a firm favourite. There are desktop, browser and mobile versions available.

Integrated into Outlook, the calendar application will allow you to schedule and accept meetings and events. Calendars can be shared among team members too. Automatic reminders can be set up with custom alerts.



- Microsoft OneDrive

#### OneDrive

OneDrive is a cloud storage system. 1GB storage per user (member) is provided as standard which should be plenty for most people. You can share files with specific people and access them anywhere with an internet connection.



- Microsoft Word

#### Word

Everyone of us knows Microsoft Word. The document creator allows you to type all your thoughts and more down. You can create posters, leaflets and so much more.



- Microsoft Excel

#### Excel

Microsoft Excel is a spreadsheet application that allows you to collate and edit data. Formulas allow for automatic calculations to be carried out making your work more streamlined.



- Microsoft SharePoint

#### SharePoint

As the name suggests if you have a file to share this is the application you need. Only download the data you need and make them easily accessible to others in your team.



- Microsoft PowerPoint

#### PowerPoint

The presentation application has been around for a long time now. It's vastly improved over the years and now allows you to create professional presentations with a host of options.



- Microsoft OneNote

#### OneNote

Creating notes by typing, drawing or writing OneNote is your digital notepad. Pick up where you left off on another device and share notes with your team.





- Microsoft Teams

#### Teams

The live chat team workspace is Microsoft's answer to Whatsapp. It allows realtime messaging between people in your team and is seen as the alternative to internal E-mail.

Your online daily planner. List out your tasks and give them a completion date and toggle priority. You can add notes, access them on mobile and sync with your Outlook. Organise meetings using video and add recordings.



- Microsoft ToDo

#### To Do

Microsoft To-Do is a new, intelligent task management app that makes it easy to plan and manage your day.

Microsoft To-Do delivers a smarter, more personal and intuitive way to help people stay organized and get the most out of every day. Powered by Office 365 integration and an intelligent algorithm, it is the first step on our journey to simplify task management and help you to achieve more.



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